

Leigh Ann Roberts JD

Mediator, Arbitrator, Trainer & Consultant



Recent studies show that managers and business leaders spend **25 to 42% of their time dealing with conflict**. Trained employees leaving the workplace due to conflict can also drain significant company resources. Corporate and industry reports indicate that it **costs anywhere from 150 to 156% of one trained employee's salary to replace them**. Faced with these facts, an investment in conflict management training simply makes good business sense for any organization.

PRESENTATIONS

Conflict within the workplace and in commercial settings can prove to be stressful and particularly costly for organizations and individuals. Issues related to employee/employer problems, disputes between merchants and suppliers, and conflicts among business executives can often lead to expensive and time-consuming litigation and loss of valuable, professional relationships and business agreements. The hidden costs of conflict include:

- Turnover
- Shrinkage
- Employee Theft
- Rising Healthcare Costs
- Lost Opportunity
- Reduced Teamwork

Leigh Ann Roberts provides executive workplace conflict management trainings for business leaders, managers and executives to assist those individuals and their companies minimize the very real costs of conflict within in their particular organization. Organization-wide training and assessments are also available.

Numerous workshops for businesses, churches, governmental agencies, nonprofit organizations and community groups are offered including:

Conflict Costs; Resolution Pays

Operation Integrity

Avoiding Litigation in Your Industry

Employees - Can't Live Without 'Em!

Tending your Professional Garden

NonProfit not NonProductive

Team Building Innovations

Intentional Conflict Management

Club Conflict - Don't be Afraid to Go There!

Well Workplaces

Transforming Conflict in Family Owned and

Closely Held Businesses; Business Partnerships

that Stand the Test of Time

From Conflict Management to Conflict Mastery

BIOGRAPHY

Attorney Leigh Ann Roberts is a professional speaker known for providing expert knowledge to audiences regarding legal issues and conflict resolution solutions for businesses and nonprofit organizations. She is highly trained, experienced and brings these credentials to her role as attorney, arbitrator, mediator, trainer and consultant.

Leigh Ann teaches her audiences to use conflict as a hidden ally and to sail these uncharted waters with grace and ease. She helps business people to improve their performance while growing an authentic and intentional voice. She shows businesses how to effortlessly retain employees and increase their bottom line by progressively dealing with conflict in the workplace to garner long-lasting results.

Drawing on her years of experience as an advisor and consultant for governmental agencies, companies in the private sector and organizations in the nonprofit community, Leigh Ann helps managers and organization leaders move from mere conflict management to

conflict mastery. Leigh Ann also has an expansive perspective and sensitivity to what leaders face and brings these experiences to her legal services, trainings and consulting services.

As a small business owner, a past manager and a dedicated director of multiple community boards, Leigh Ann understands the needs of businesses and organizational leaders. Leigh Ann brings this experience and sensitivity to workplace conflict management training she also provides for businesses and organizations.

Attorney Leigh Ann Roberts supports her audiences, such as trade groups and professional associations, when facing legal issues including commercial disputes, insurance claims, collection matters, transactional and contract claims, workplace and employment matters. She also helps support those forming nonprofit organizations and those forming corporations or limited liability companies.

TESTIMONIALS

"Leigh Ann is a high energy and positive professional who's brimming with creative ideas. Her networking and people skills are first-rate."

Angela J. Dooley
Career Services Officer - Kaplan Career Institute

"Leigh Ann solves problems with imaginative excellence."

Russell T. Perkins
Tennessee Deputy Attorney General

"Working with Leigh Ann is not only a pleasure but always a stimulating and inspirational experience!"

Stefanie Rose Miles
Campaign Director - The Leukemia & Lymphoma Society

"As an attorney and professional trainer, one must be direct, assertive, and resourceful. Leigh Ann embodies all of these qualities with a holistic approach which allows her to get to the heart of conflict and therefore resolve it quickly with grace and compassion. She has the 'magic touch' when it comes to enriching people's lives and offering them a more positive path to follow."

Bliss Wood, MMsc
Wellness Coach